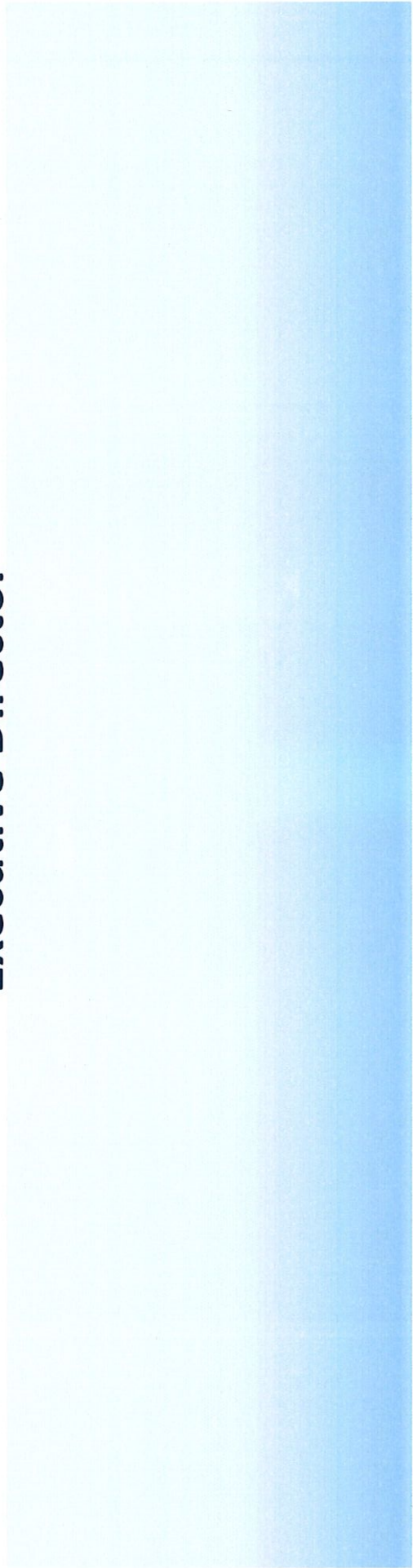




COVID RESPONSE: Making Lemonade

Stephanie Archer-Smith
Executive Director



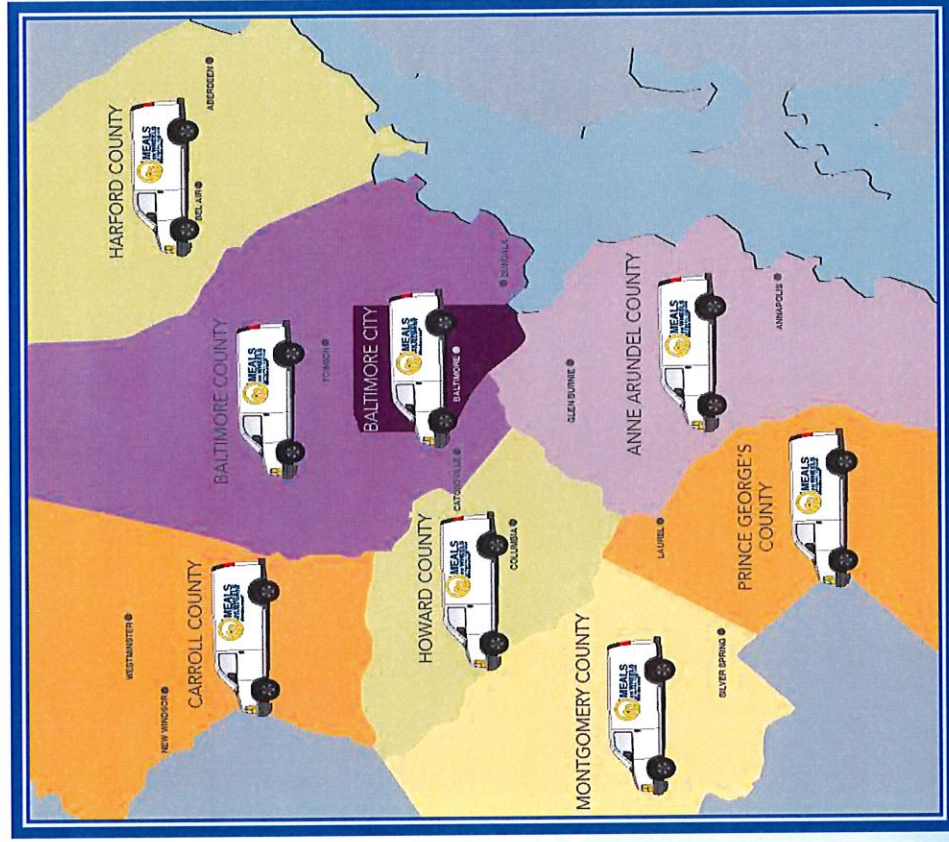


We proudly serve Baltimore City and Baltimore, Carroll, Harford, Howard, Anne Arundel, Montgomery and Prince George's Counties.

Six regional offices

20 distribution sites

110 employees, 2,500 volunteers



Before & After



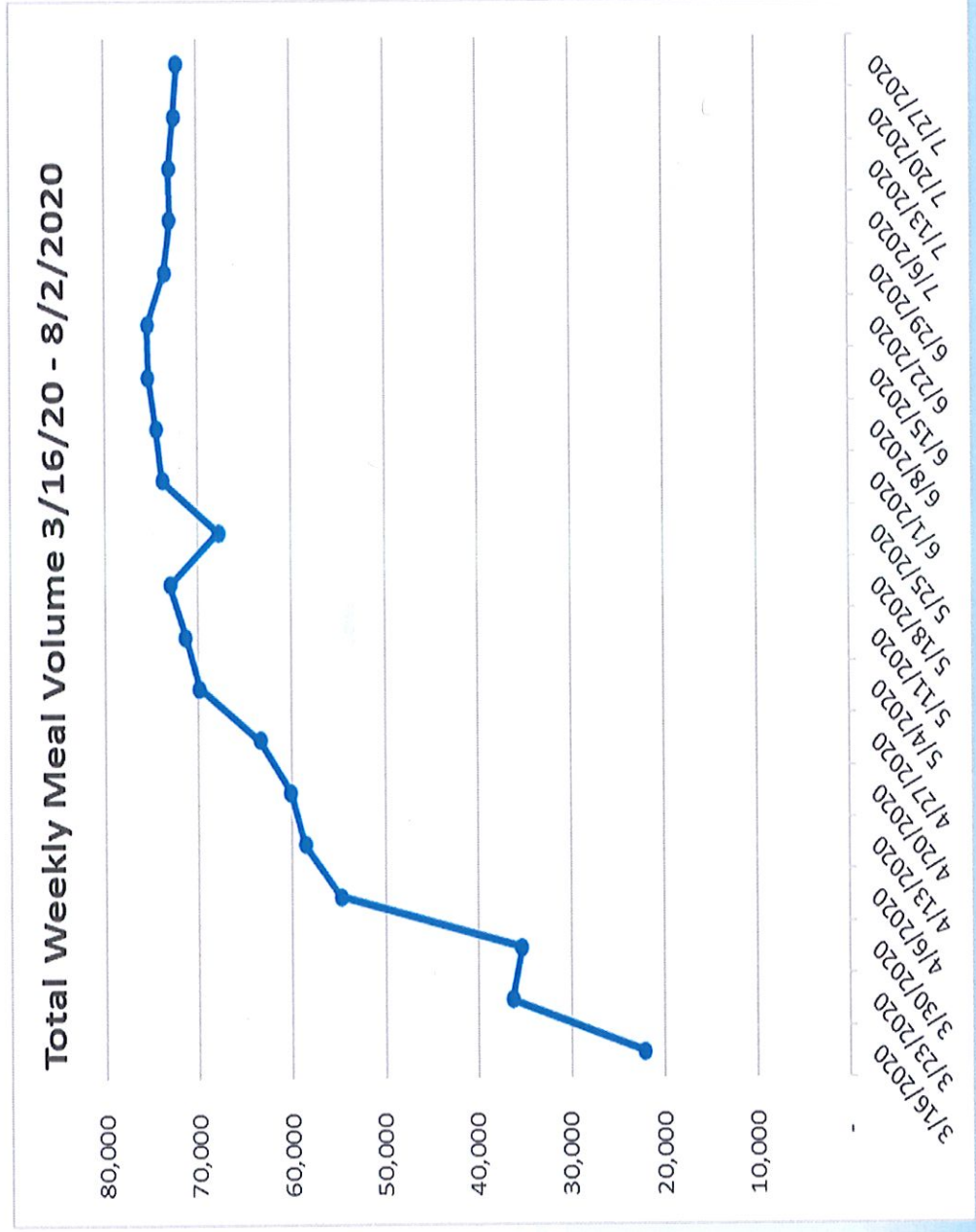
Pre-Covid

- 1,354,975 Meals served
- Daily hot and cold
- 3,450 Unduplicated Clients
- 1525 Volunteers
- 46,221 Volunteer hours

COVID-19 Response

- 3,718,471 Meals served
- Weekly frozen boxed
- 6,173 Unduplicated Clients
- 2,791 Volunteers
- 54,015 Volunteer hours

March 2020



March 17, 2020



April, 2020



Experience & Will



Leadership



“True leaders are not those who strive to be first, but those who are first to strive and who give their all for the success of the team.”

- **Confidence**
- **Respect**
- **Recognition**
- **Trust**
- **Faith**



More Than A Meal



- **Service:** Participants, Partners, Volunteers, Employees
- **Teamwork:** Succeed Together or Fail Together
- **Partnership:** Impossible to succeed on our own
- **Positivity:** Focus on possibilities; Celebrate Success



Opportunity New Volunteer Profiles



Opportunity New Volunteers



Teen Ambassador Program

Opportunity Unlikely Partnerships



- SAVAL Foods
- Misc. Distillery
- Sheppard Pratt Veterans Outreach
- Kennedy Krieger: Core Foundations
- Maryland Food Truck Alliance



Opportunity Programs & Operations



- Call Connections
 - Small peer group discussions
 - Curriculum development
 - Maryland Living Well tablet project
- Weekend Meal boxes
 - Delivery efficiency



Strategic Planning Accelerated



- Mobile Meals APP & Dashboard
 - Change in Condition reporting
- Purple Wire: Volunteer Scheduler
- Livable Wage implementation
- Professional Development & Career Advancement
 - Identification of talent
 - Re-organization
 - Supervisory opportunities and specialties

Keep Being Awesome!

PROUD of you!
IF it wins
everybody
would have
* One team, One dream
* * * * *

Be selfless

NO MASK. NO SERVICE!!!
(quick provision)

be the change you
want to see in the world

How are you?

Your safety comes
first



Believe in yourself

car is another
Reason to Try
HARDER!!!

Be outgoing

Stay
Positive

you can if
do anything
you put your
mind to it

Say yes to positivity

We are One!!!

Live
Love
Laugh

Be Part of the
Solution

Let's work together! :)

Surprising, what's not
surprising is how much
money you could
save by switching
to

Be the change

Do things!!!
1:20 pm

Stand out

You are Great

YOU'RE DOING
GREAT

Be yourself

Express yourself

Hi ^{Love}

Kindness IS
KEY :)

Go for it!

Inspire
Others!



Love each other from a
6ft distance

ya like
JAZZ?

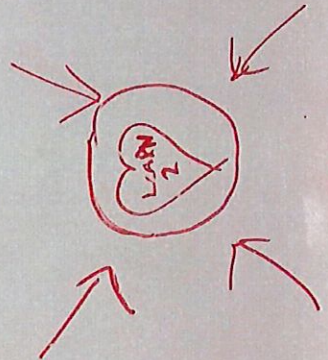
Never Give Up,

We shall overcome

yes you can!

921613000

yes u can! :)





Meals on Wheels of Central Maryland
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Baltimore, Maryland, 21224
410-558-0932

www.mealsonwheelsmd.org